

Departmental Key Performance Indicators

😊	This indicator is performing to or above the target.
😐	This indicator is a cause for concern, frequently performing just under target.
😞	The indicator is performing below the target.

		Target 15/16	Period 1	
Transportation & Public Realm				
NI 191	To reduce the residual annual household waste per household.	373.4kg	132.9KG	😐
NI 192	Percentage of household waste recycled.	45%	30.52%	😞
NI 195	Percentage of relevant land and highways from which unacceptable levels of litter, detritus, graffiti and fly-posting are visible.	2%	0.17%	😊
TPR1	No more than 3 failing KPIs, per month on new Refuse and Street Cleansing contract	<6 per quarter	3	😊
Comments: NI192: The rate reduced in 2014-15 as work was successfully carried out to achieve a consistently acceptable contamination level (between 5-8%). The reviewed and updated Recycling Action Plan will be implemented in the next six months and it is anticipated that this will lead to an increase in the recycling rate.				
DM7	To manage responses to requests under the Freedom of Information act within 20 working days. (Statutory target of 85%)	85%	100%	😊